

**City of Aurora, Ohio**  
**QUALITY COMMITTEE MEETING AGENDA**  
**January 21, 2008**

TIME: 1:00 p.m.

LOCATION: Council Chambers  
Aurora City Hall

1. CALL TO ORDER
2. ROLL
3. NOMINATION AND ELECTION OF CHAIRMAN
4. NOMINATION AND ELECTION OF VICE CHAIRMAN
5. NEW BUSINESS
  - A. Review Mission of Quality Committee
  - B. Review and Discuss Committee's Approach
  - C. Citizen Committee Members – Status
  - D. Administration Participation
  - E. Review List of Various "Services" Provided by the City for Quality Measurement
  - F. Customers Applicable to Various City's "Services" --- Personal, Residential, Commercial, etc.
  - G. Initial Discussion Regarding Quality Survey
6. MISCELLANIOUS
  - A. Meeting Schedule & Next Meeting Date
  - B. Future Agenda Items
7. ADJOURNMENT