



CITY OF AURORA

AURORA TRANSPORTATION PROGRAM

Transportation is provided for Aurora seniors who are at least 65 years of age and adults with disabilities. Transportation is available for medical appointments (except following a surgical procedure), routine errands, and senior events at the Walker Building. An application must be filled out and returned before you are eligible for the program. To register contact the City of Aurora Transportation Program at 330-562-4333.

- Transportation is available Monday through Friday with pick-up times from 8:15 a.m. to 4:00 p.m. except for designated city holidays on which the office is closed.
- Travel to medical appointments may be to locations within a 20 mile radius and including Hillcrest Hospital and University Suburban Health Center. Travel for routine errands and other events may be to locations within a 10 mile radius.
- Costs are as follows:
 - Free for locations within Aurora
 - \$5.00 each way for distances 10 miles or fewer
 - \$8.00 each way for distances greater than 10 miles
- Reservations
 - Taken on a first come, first served basis.
 - Priority given to medical appointments.
 - Reservations must be made in advance of your travel date by calling 330-562-4333 between 8:00 a.m. and 4:00 p.m. on weekdays, except holidays.
 - Rides are limited to FOUR one-way trips per week.
 - An after-hours message line is available if necessary for cancellations only.
 - Rides can be booked no more than 2 months in advance.
 - Please have the complete address and phone number of the destination when scheduling your ride.
- Guidelines
 - Cancellations are required no later than 7:00 a.m. on the day of the trip.
 - Contact the Aurora Transportation Program as soon as possible if you finish your appointment earlier than expected or if you will be later than planned.
 - All passengers **MUST** use their seatbelts.
 - The driver is not permitted to enter your home or to escort you to your appointment.
 - If assistance is needed, an adult companion may accompany the rider.
 - The driver may assist with a limited number of packages.
 - The service is complimentary, no tipping.
 - Drivers are not permitted to make unscheduled stops.
 - The service is not available to residents in nursing, assisted living or retirement facilities.

THIS PROGRAM IS NOT FOR EMERGENCY TRANSPORTATION